

# Lance Turner

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## KEY QUALIFICATIONS

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- Two years experience with technical support in a corporate environment.
- Two years web management consulting with both private sector and government.
- Ability to work independently; under pressure with attention to detail and accuracy.
- Adapt quickly to new technologies and applications. Strong training in teamwork environments.
- Four year college degree, BA in Business Administration and MIS, Minor Web Management.

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## TECHNICAL SKILLS

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**Programming:** HTML, ASP, ASP.NET, CSS

**Design Applications:** Visual Web developer 2005 Express Edition, Adobe Photoshop CS and Elements, MS FrontPage, Adobe Premiere Elements, Microsoft Visual Studio 2005, Microsoft Expression Web

**Operating Systems:** Windows 98/ME/NT/2000/XP Pro/XP Home, Vista. Windows Server 2003

**Applications:** Microsoft Office 97/2000/2003 and 2007, Symantec Ghost, Active Directory, Cisco VPN, Cisco Call Manager, Cisco Unity, Cisco ACS, Microsoft Exchange, Polycom PVX, Polycom MGC, Polycom ReadManager

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## WORK HISTORY

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- **Zango, Inc.** (January 2006 – Present)
  - Client Services Analyst providing support for Zango, Inc. and satellite offices worldwide for desktops, servers, printers, fax machines, Mobile PC phones, Palm phones and end users.
  - Company wide project rollouts include Equity Edge, CA Antivirus, Great Plains, and hardware/software upgrades.
  - Created and maintain CSINFO website and newsletter for Client Services Department.
- **Bombar Public Relations** (May 2005 – March 2006)  
Contract work with Bombar Public Relations and the City of Kirkland updating the tourism web site (<http://www.explorekirkland.com/>)
- **City of Kirkland, Juanita** (March 2005 – December 2005)  
Contract work for the City of Kirkland, Juanita, developing their South Juanita Neighborhood website using ASP.NET, CSS, HTML, JavaScript, Adobe Photoshop and database integration
- **City of Seattle Parks Department** (October 2004-February 2005)  
Contract work with the City of Seattle Parks Department designing multimedia presentations, consulting and providing web site management
- **HildeDesign.com** (June 2004–December 2004)  
Internship with a professional web design company. Created and produced high quality websites using Adobe Photoshop, HTML, PHP, and JavaScript for customers

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## EDUCATION

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- High School Diploma, Lake Washington High School, 2000
- BA, Business Administration, Management Information Systems - Western Washington University, 2004

| <i>Major- Management Information Systems</i>   | <i>Minor- Web Management</i>  |
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| <ul style="list-style-type: none"><li>○ Teamwork</li><li>○ Systems Analysis and Design</li><li>○ Business Applications Development</li><li>○ Business Database Development</li></ul> | <ul style="list-style-type: none"><li>○ Interactive Web Page Development</li><li>○ Web Site Analysis and Design</li><li>○ Web Site Development and Management</li><li>○ E-Commerce Systems Management</li></ul> |

### Certifications

- Certificate in Web Site Management
- Information Systems Analyst Certificate
- Dell Warranty Parts Direct Technician

### Websites Designed

- <http://www.devereauxmusic.com>
- <http://www.siblinghouse.org>
- <http://wwwmea.lkwash.wednet.edu/turner/>